FICTIONAL SAMPLE · DRAFTED BY DEMANDLETTERHUB FROM A MADE-UP CASE FILE · NOT LEGAL ADVICE

PLEASE VERIFY BEFORE SENDING

Unverified AI draft. Every fact must be checked against the records before use. It is not legal advice. Fill in every [ADD: …] placeholder, set the demand amount, confirm anything marked [VERIFY], and delete this box before sending.

- Claim type: the records support a lemon law claim against the manufacturer only. The dealer's statement "New vehicle, no prior damage, full factory warranty" is not contradicted by anything provided, so I omitted a Dealer representations section. Confirm whether a dealer misrepresentation claim is intended.
- Only the last six VIN characters (4K8812) appear in the records. The full VIN is a placeholder.
- Notice: Mr. Coleman's October 7, 2025 letter is marked "by certified mail," but no certified mail receipt or delivery proof was provided. The delivery method of the November 10, 2025 letter is unknown. Confirm both.
- The recipient address comes from the warranty summary's Customer Care instruction. Confirm it is the right address and entity for Velatro Motor Corporation of America, and add the recipient name.
- Final repair opportunity: the fourth repair visit (October 20 to 24, 2025) came after the October 7 letter, and the records show Velatro technical involvement in the prior repairs. Confirm whether Velatro itself had a final repair opportunity under Georgia law.
- Days out of service are not totaled. The table shows date in and date out only. Count them under the method Georgia law uses [VERIFY: Georgia lemon law].
- Amounts: the incidental expenses total ($797.40) is my addition and must be checked. The eight payments (8 × $786.49 = $6,291.92) are my calculation. The price and financing figures overlap (the amount financed includes fees and taxes), so I did not total them. Add any payments made after December 1, 2025.
- Open placeholders: letter date, delivery method, firm address, phone and email, demand amount, response deadline, and ZIP codes. The Georgia and Magnuson-Moss references are marked [VERIFY].

Pruitt Bassey LLC
[ADD: firm street address]
[ADD: city, state ZIP]
[ADD: phone] · [ADD: email]

[ADD: date]

VIA [ADD: delivery method]

[ADD: recipient name]
Velatro Motor Corporation of America
Customer Care
300 Lakemont Commerce Drive [purchase_contract.pdf p.1]
Alder Grove, Michigan [ADD: ZIP]

Re: Demand for Repurchase. Client: Rashad Coleman. 2025 Velatro Tamsin GT, VIN ending 4K8812. Velatro Case No. VC-0093318. Purchased March 22, 2025

Dear [ADD: recipient name]:

Introduction

We represent Rashad Coleman regarding his new 2025 Velatro Tamsin GT, VIN [ADD: full VIN] (ending 4K8812), bought from Harlow Creek Auto Group on March 22, 2025 [purchase_contract.pdf p.1]. Mr. Coleman has asked Velatro in writing to repurchase the vehicle on two occasions, and Velatro has declined [manufacturer_letters_and_receipts.pdf p.1]. He has now asked us to pursue a repurchase on his behalf [firm notes]. Please direct all further communication about this matter to our office.

The vehicle and purchase

Mr. Coleman bought the vehicle new from Harlow Creek Auto Group, Brayton, Georgia, under a retail installment sales contract dated March 22, 2025. The odometer read 14 miles at delivery [purchase_contract.pdf p.1]. The contract states the vehicle's use is personal, family and household [purchase_contract.pdf p.1]. The financial terms are:

- Cash price: $41,280.00 [purchase_contract.pdf p.1]
- Dealer documentation fee: $699.00 [purchase_contract.pdf p.1]
- Taxes and title fees: $2,893.40 [purchase_contract.pdf p.1]
- Down payment: $5,000.00; no trade-in [purchase_contract.pdf p.1]
- Amount financed: $39,872.40 through Southmoor Auto Finance, with a finance charge of $7,116.80 and a monthly payment of $786.49, first due May 1, 2025 [purchase_contract.pdf p.1]
- Optional service contract: declined [purchase_contract.pdf p.1]

The vehicle came with the Velatro New Vehicle Limited Warranty. Basic coverage ends March 22, 2028 or at 36,000 miles, whichever comes first. Powertrain coverage, which includes the transmission, ends March 22, 2030 or at 60,000 miles, whichever comes first [purchase_contract.pdf p.1]. Every repair visit described below took place within these limits, at no more than 10,377 miles [repair_orders.pdf p.1].

Defects and repair history

The vehicle has a recurring transmission shudder and loss of power. The dealer's repair orders show the following:

Repair date	Mileage	Complaint	Work done	Time out of service	Source
RO 55102	2,310	Shudders between 25 and 40 mph; hesitates accelerating from a stop	Verified concern; reprogrammed transmission control module; road tested OK; warranty repair	In May 14, 2025; out May 16, 2025	[repair_orders.pdf p.1]
RO 56877	6,045	Shudder returned; lost power on highway entrance ramp; warning light on	Found transmission fault code; replaced valve body per manufacturer field instruction; road tested OK; warranty repair	In July 2, 2025; out July 11, 2025	[repair_orders.pdf p.1]
RO 58340	8,912	Shudder and sudden loss of power at highway speed; vehicle towed in	Replaced transmission assembly per Velatro technical assistance case; road tested OK; warranty repair	In August 19, 2025; out September 5, 2025	[repair_orders.pdf p.1]
RO 60215	10,377	Shudder at low speed continues after transmission replacement	Could not duplicate on road test; customer told this is a "characteristic of the transmission design"; no repair performed	In October 20, 2025; out October 24, 2025	[repair_orders.pdf p.1]

Within roughly five months of purchase, the vehicle was presented for the same transmission complaint four times. The repairs included a valve body replacement and a full transmission replacement, and the problem was not corrected [repair_orders.pdf p.1]. On November 2, 2025, the dealer's service advisor noted that Mr. Coleman called to report the shudder and hesitation "happening daily" [repair_orders.pdf p.1]. In his November 10, 2025 letter, Mr. Coleman reported that the shudder happens every day and that he lost power on the highway twice [manufacturer_letters_and_receipts.pdf p.1]. The repair orders also record a loss of power on a highway entrance ramp and a sudden loss of power at highway speed that required a tow [repair_orders.pdf p.1].

Mr. Coleman notified Velatro in writing as follows:

- On October 7, 2025, he wrote to Velatro Customer Care by certified mail, described the three prior shop visits and the transmission replacement, stated the vehicle was still not fixed, and asked Velatro to repurchase it [manufacturer_letters_and_receipts.pdf p.1].
- On October 29, 2025, Velatro Customer Care responded under Case No. VC-0093318. It stated that the dealer "found no defect on the most recent visit," that "the vehicle is operating as designed," and that Velatro was "unable to offer a repurchase at this time" [manufacturer_letters_and_receipts.pdf p.1].
- On November 10, 2025, Mr. Coleman wrote again and renewed his request for a repurchase. No reply had been received as of December 1, 2025 [manufacturer_letters_and_receipts.pdf p.1].

Damages

Mr. Coleman's documented purchase and financing figures and payments to date are:

Item	Amount	Source
Cash price	$41,280.00	[purchase_contract.pdf p.1]
Dealer documentation fee	$699.00	[purchase_contract.pdf p.1]
Taxes and title fees	$2,893.40	[purchase_contract.pdf p.1]
Down payment	$5,000.00	[purchase_contract.pdf p.1]
Amount financed (Southmoor Auto Finance)	$39,872.40	[purchase_contract.pdf p.1]
Finance charge under the contract	$7,116.80	[purchase_contract.pdf p.1]
Monthly payments made May 1 through December 1, 2025	8 payments of $786.49	[manufacturer_letters_and_receipts.pdf p.1]

Mr. Coleman has made additional payments since December 1, 2025: [ADD: payments made after December 1, 2025, if any].

His documented out-of-pocket expenses caused by the repair visits are:

Item	Amount	Source
Brayton Car Rental, July 2 to July 11, 2025	$412.40	[manufacturer_letters_and_receipts.pdf p.1]
Brayton Car Rental, August 19 to September 5, 2025 (partial; Velatro loaner provided from August 25)	$200.00	[manufacturer_letters_and_receipts.pdf p.1]
Peach Line Towing, August 19, 2025, tow from Route 9 ramp to dealer	$185.00	[manufacturer_letters_and_receipts.pdf p.1]
Total (as read from the bills)	**$797.40**	

The repair orders confirm that Mr. Coleman provided his own rental for the July 2025 visit and paid for the August 2025 tow [repair_orders.pdf p.1]. Mr. Coleman reserves the right to supplement these figures with other recoverable losses, including [ADD: other documented losses, such as incidental or collateral charges, if any].

Demand

On Mr. Coleman's behalf, we demand that Velatro repurchase the 2025 Velatro Tamsin GT [firm notes], with payment of [ADD: demand amount], within [ADD: response deadline] of the date of this letter. Mr. Coleman will make the vehicle available for inspection and return at a time and place the parties agree on. Please also preserve all records concerning this vehicle, including Case No. VC-0093318, the technical assistance case and manufacturer field instruction referenced in the repair orders, and all communications with Harlow Creek Auto Group about it.

If we do not receive a written response by that date, Mr. Coleman will consider the remedies available to him. He reserves all rights and remedies, none of which is waived by this letter.

State and federal rules

Mr. Coleman's claim arises under Georgia's lemon law and its requirements for written notice to the manufacturer, a final repair opportunity, the number of repair attempts or days out of service, and any manufacturer arbitration program. [VERIFY: Georgia lemon law requirements (written notice to the manufacturer, final repair opportunity, number of repair attempts or time out of service, arbitration program)]

The federal Magnuson-Moss Warranty Act may also apply to this vehicle's written warranty. [VERIFY: Magnuson-Moss Warranty Act applicability]

Sincerely,

Clarence D. Pruitt
Pruitt Bassey LLC

cc: Harlow Creek Auto Group, 1880 Magnolia Ferry Parkway, Brayton, Georgia [ADD: ZIP]
[firm notes]